



COVID-Connect Contact Tracing for Strata Communities

Keeping Your Community Safe

COVID-Connect is the simple, easy-to-use and low-cost way for strata communities to track the use of their common property facilities for the purpose of COVID-19 contact tracing. This can help your strata community comply with COVID-19 reporting obligations and, in the event of an outbreak, allow you to respond promptly to help avoid or minimise the spread.

Following best practices, COVID-Connect collects all the information needed for government reporting purposes, so in the event of a COVID-19 outbreak, the strata community can contact residents and visitors to their property and/or pass the information on to the respective government authorities for them to notify those who have used the facilities.

Low Cost with No Ongoing Fees

Set-up cost: \$120 inc GST

Ongoing costs: NIL

Set-up includes:

- Registration of your strata community on the COVID-Connect system
- Provision of the COVID-Connect service until COVID-19 government reporting obligations end
- Supply of COVID-Connect signage with scannable QR code (PDF document) for you to print and adhere to your facilities (e.g. pool, gym or recreation room)

Easy to Use – No App Required

Using COVID-Connect is as simple as 1, 2, 3:

- 1) Open your phone's camera
- 2) Scan the QR code at the facility (it will load the COVID-Connect website)
- 3) Enter your name and contact details on the website (only your phone number is required on subsequent visits)



Powered by Contractor Connect

COVID-Connect is powered by Contractor Connect – the easy-to-use Contractor assessment and tracking system.

Contractor Connect provides a contractor assessment service to pre-screen your preferred service providers to confirm that they are qualified, licensed and insured for the work you have engaged them to perform.

The Contractor Connect tracking and notification service can notify Owners and Managers in real time of the location and activities of their contractors, including when they arrived on-site, the work they performed and when they departed.

For more information on Contractor Connect visit: www.contractorconnect.net.au



BE COVIDSAFE

Help Stop the Spread and Save Lives

Although COVID-Connect helps to track and contact people who have used your facilities, it does not replace the need to follow government advice or common sense. It's important to remember to:

- Practice social distancing
- Adhere to the limitations of both public and private gatherings
- Wash your hands and engage in good hygiene practices such as cleaning equipment and/or disinfecting facilities

Protecting Your Privacy

Personal Information collected by the COVID-Connect service will be handled in accordance with the Australian Privacy Principles found in the Privacy Act 1988, this includes:

- Personal Information collected: name, phone number and/or email address
- Personal Information is collected for the purpose of COVID-19 contact tracing on behalf of the owners of the property
- If requested, a copy of the Personal Information may be supplied to the owners of the property and/or relevant government authorities for contacting tracing purposes
- Personal Information held as part of the COVID-Connect service is stored on a secure server within Australia and will be deleted after 1 year or at the conclusion of the COVID-19 pandemic (whichever comes first)

QIA Group Services

Asbestos

- Asbestos Testing & Reports
- Asbestos Register Reassessments

Insurance

- Insurance Valuation Reports

Safety

- Common Property Safety Reports

Financial

- Capital Works Fund Plans (NSW)
- Maintenance Plans (VIC, WA)
- Sinking Fund Plans (ACT, QLD, NT, SA, TAS)

Fire

- Fire Safety Audits
- Fire Evacuation Training
- Fire Evacuation Plans & Diagrams

Inspections

- Cladding Inspections & Reports
- Common Property Condition Reports
- Plant & Equipment / Asset Registers